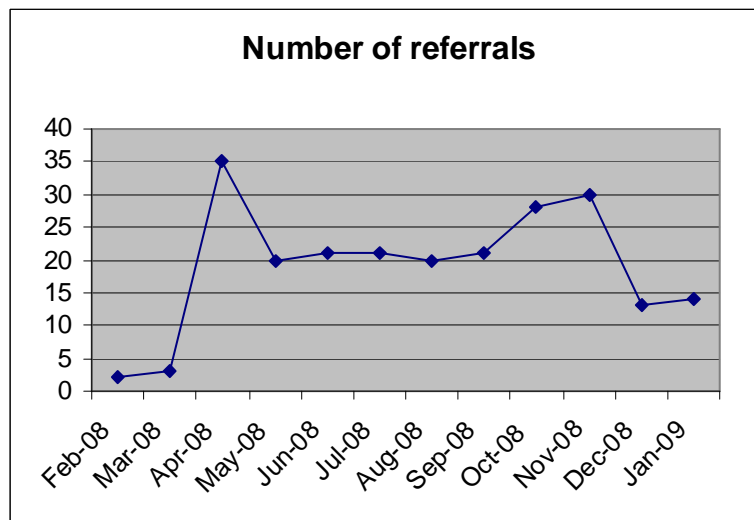


**Working Health Services Dundee
Vocational Rehabilitation Pilot Project
Dundee CHP**

Report for Dundee CHP Committee February 2009

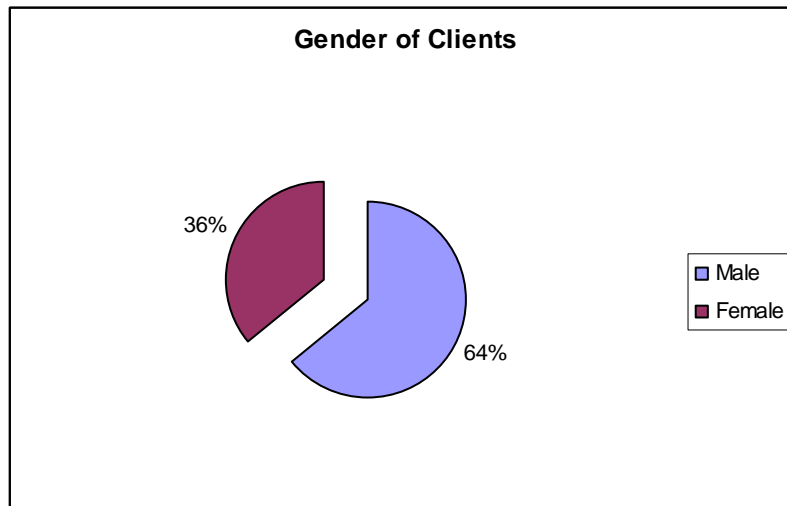
Referrals

228 referrals have been received at 23 January 2009. Peak occurred in April 2008 following the service launch, and marketing campaign. Marketing activity has reduced during November and December 2008, and may have impacted on referrals received.



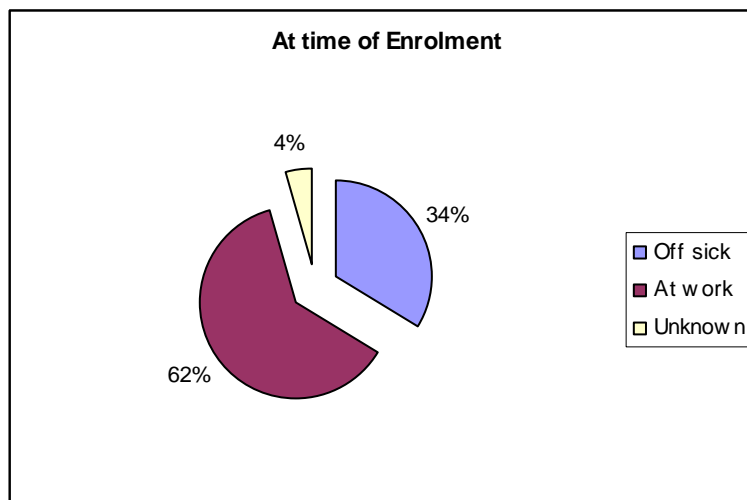
Gender

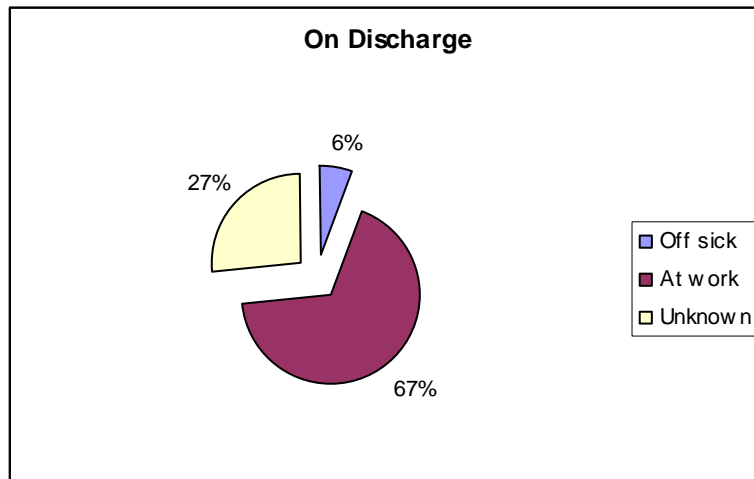
Estimated figures for gender split in employment, show 50.5% of Dundee City working population are male, whereas current trends show 64% of all referrals are male workers.



Absence status pre and post intervention

Of the 228 referrals to date, 34% were absent from work at the point of initial contact with the service. Significantly, this reduced to 6% being absent at the point of discharge. The remaining 27% of "unknown" account for a variety of reasons, including being unable to contact clients at the point of discharge. (Discharge from the service takes form in a telephone re-assessment by the case manager.) One possible reason for being unable to contact clients could be that they have returned to work, and not at home to receive telephone calls. Some clients have been discharged from the service without completing intervention due to failure to attend.





Service impact

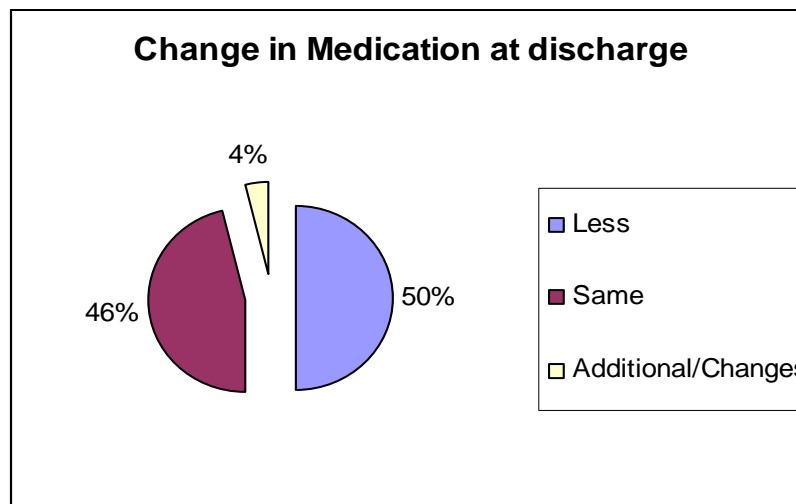
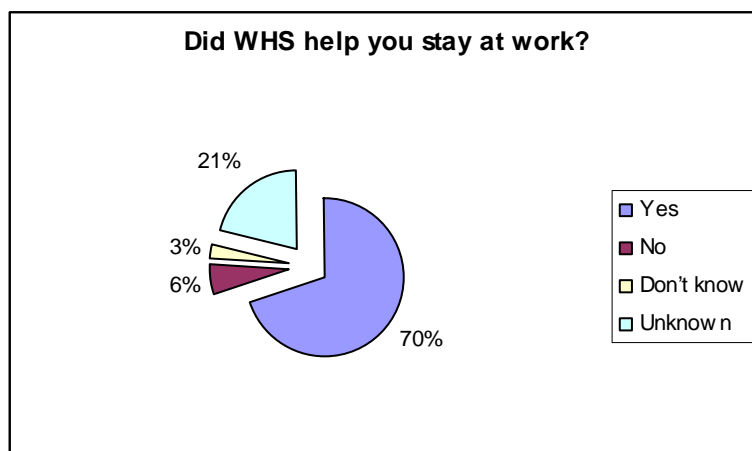
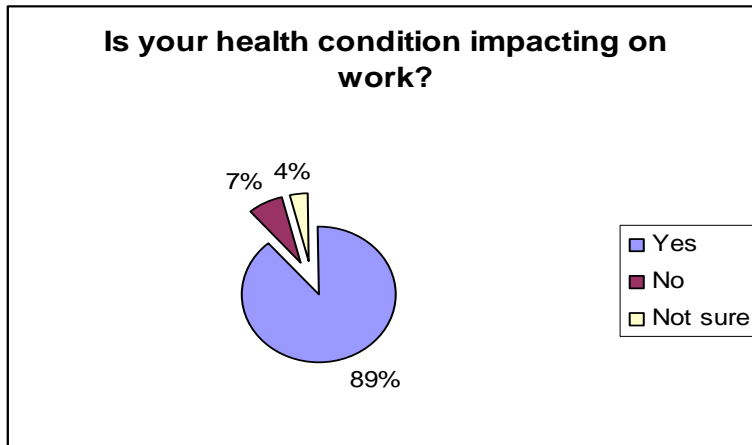
Of the 89% of all clients who specify that their health condition has impacted on work, 70% perceived that the intervention received had enabled them to stay at work. In addition, it is possible that a proportion of the 21% unknown may also have been assisted to stay at work. The impact of being able to assist clients to remain at work is significant and well documented, including retaining salaries, employment, housing etc and contributing to the prevention of the on-flow to health related benefits.

Partial or full resolution of health problem has been recorded by 93% of clients.

Of note is the reduction in client need for medication at the point of discharge. 50% of all clients stated that they were taking less medication.

The average number of face to face appointments used per client totals **5**. In addition are 2 telephone assessments with the case manager.

The tele-interviewer will also undertake 3 and 6 monthly follow-up calls, reviewing health and employment status.



Summary

Initial evaluation indicates that Working Health Services Dundee is achieving the aim of enabling Dundee employees to improve their health and remain at work. 93% of all clients report full or partial resolution of their health problem.

In addition, further evaluation will evaluate the health and economic impact for Small and Medium Enterprises in Dundee.

The Scottish Government have also approved funding for another 2 Health Boards, Lothian and Borders, to pilot the service for year.

Kim Lockhart
Project Team Manager
23 January 2009