

A Compact For Health

One year on—What's been happening!

“A Compact for Health” - The Partnership Agreement between NHS Tayside and the Voluntary Sector sets out how we would work together to enhance the planning and delivery of health services in Tayside.

The Compact was officially launched with a ceremonious drum roll, quite literally, as drumming group Aphrodisiac kicked off proceedings at the West Park Centre in Dundee in May 2004.

We hope that this Annual Report will bring you up-to-date on progress since then.



Left to right Linda Taylor (NHST) Christine Lowden, Morna Wilson (DVA), Mai Hearne (AAVO) Penny Brodie (PKAVS), Graeme McKechnie (Edinburgh City Council), Tony Wells (NHST) Allison Fannin (DCHP), Peter Bates (NHST), Elizabeth Forsyth (NHST/ Lippen Care), Richard Lawrie (DVA), Evelyn Gardiner (P&K CHP)



Following the launch !

A multi-agency Compact implementation Group was set up to take forward the key tasks in the document. This group includes representation from the NHS, Voluntary Sector and Local Authorities.

What's happened since?

Because of the different models of service delivery within each local authority area and because many of the tasks require input at local level - Local Working Groups (LWG) have been set up in each geographical area—with the lead being taken through the Councils for Voluntary Service (CVS).

Local Working Groups (LWG)

The **Angus LWG** has been established, agreed its membership and has met three times. The group is now looking at developing its action plan.

In **Dundee** a Compact Group is in place to develop a “Dundee Compact”. This group will take forward key

tasks from the Compact for Health in relation to the work they are currently doing. Developing a Compact will incorporate working principles of mutual respect, shared values, recognition of the independence of the voluntary/community sector and a commitment to joint working. It will include sections on Funding, Consultation and Representation, Partnership Working and Policy Proofing.

In tandem, a Dundee Partnership Volunteering Strategy will lay out how the Local Authorities intend to implement the Scottish Executive's recommendations on volunteering.

The **Perth & Kinross LWG** has recently been established and has held its first meeting.

Can you input your views?

The Local Working Groups would be happy to hear your views about joint working. Contact can be made through the lead CVS officers (see page 6).

Councils for Voluntary Services (CVS) — Their Role

There are three Councils for Voluntary Service (CVS) in Tayside:

- Angus Association for Voluntary Organisations
- Dundee Voluntary Action
- Council for Voluntary Service Perth & Kinross

The CVS offers support to their local voluntary sector. They help to establish new groups, develop existing ones, update the voluntary sector on new legislation and policy and provide information and advice on best practice. They also offer training, advice

on business planning, legal guidance, and information on funding and income generation. They represent the interests of the voluntary sector on a wide range of bodies. Contact telephone numbers are on page 6.

Pharmacy for Health

“Pharmacy for Health: The Way Forward for Pharmaceutical Public Health in Scotland” acknowledges the valuable contribution to public health made by pharmacists and emphasises the need for pharmacists to work with the people they serve, including the voluntary and statutory sectors. In

Pharmacy for Health, Recommendation 9 relates to working in partnership with the voluntary sector to include a system of information exchange which facilitates client referral to and from community pharmacies. A short-life working group has been set up to look at possible joint working between

pharmacists and the voluntary sector with consideration being given to developing a model scheme. Further information will be sent out at a future date



Joint Training

Tayside Cancer Network—Patient and public involvement Training - Confidentiality

Tayside Cancer Network secured the services of Dundee Samaritans to assist in providing confidentiality training for its public and patient representatives. Training will be run in conjunction with NHS Tayside IT Unit and the Learning Centre, and will be mandatory for all those wishing to become involved as a public or patient representatives with Tayside Cancer Network. The first of the customised training events was held on 25 May 2005 and covered the Data Protection Act What do we mean by confidentiality and How do we manage confidentiality in social situations? At future events, places may be available to staff in voluntary organisations—for information, please contact Anne M Toye, MacMillan Involving Users Co-ordinator, on 01382 423147 ext 26150 or email anne.m.toye@tuht.scot.nhs.uk

Heartstart is a charity which comes under the wing of the British Heart Foundation. Training sessions are free but donations are most welcome. Heartstart courses are designed to give people the basic skills to deal with an emergency situation and assist in a situation where someone has collapsed, possibly with a heart attack. Valuable Cardiopulmonary Resuscitation (CPR) Training has been carried out by Heartstart in association with Angus Council - through their Social Work Department - over a period of nearly 18 months (twice a month) with most Home Helps within the Angus area. Training is ongoing within Dundee City Council staff through their Social Work Department and on request with other departments too. Carers from the Princess Royal Trust and the Young Carer Groups have also benefited from this valuable service.

For further information please ring Helen Brady, Project Co-ordinator, Heartstart Discovery, (Tayside) on Dundee (01382) 424114.

Dementia Training/Awareness

The Learning and Development Centre provides training which is open to staff from health, social services and the voluntary sector. Courses are as follows

- Working with older people with dementia — 8 day course—target group is senior staff
- Dementia Awareness —3 day course—target group is support staff

Contact: Anne Hobbs, Learning & Development Advisor, Ashludie Hospital, 01382 527877.



Money! Money! Money!



Angus:

Funding News: Angus Council's External Funding Team, in collaboration with Angus Association of Voluntary Organisations, produce a monthly newsletter giving information about new sources of external funding or changes to existing schemes and includes features for fundraisers. The newsletter is only distributed by e-mail and if you would like to receive your copy please e-mail externalfunding@angus.gov.uk. Alternatively, you can access copies of the bulletins from Angus Council's website at www.angus.gov.uk/externalfunding/default.html

Angus4Community Funding Website: Launched in June 2005, this online resource will allow charities, community & voluntary groups and social enterprises to instantly access a comprehensive funding database of grant schemes and trust funds available to the voluntary & community sectors in the UK from EU, national, regional and local sources. It will also have local information on funding events, success stories and contacts. It will sit on the Angus Portal (www.angusahead.com), with links from the Angus Council (www.angus.gov.uk) and Angus Community Planning (www.angus.org.uk) websites. For more information contact Alison Smith, Angus Council External Funding Manager on 01307 473752.

Angus Council Grant Aid: Also launched in June 2005 is the Council's revamped grant aid procedures, to be renamed Angus Council Community Grant Scheme. This will be aimed at providing a more transparent grant scheme, tighter monitoring and audit procedures and a more customer focused approach, as well as ensuring closer cross-departmental working.

Dundee

Funding Information The Dundee City Council website has information on a range of grant funds available to voluntary groups. These are listed under Grant Aid or Funding, and include information on the City Council's own grant funds as well as advice about how to apply to other grant-making bodies such as Big Lottery, Trust Funds, etc. The website address is www.dundee.gov.uk

Perth & Kinross

Perth & Kinross Grants Direct (www.pkgrantsdirect.com) is operated by Perth & Kinross Quality of Life Trust and provides easy access to information, advice and support for individuals and local community groups seeking funding from local sources or from sources outside Perth & Kinross area, (e.g. European Funding, National Lottery, Government funding and Trusts and Foundations).

Perth & Kinross Council provide grants to voluntary organisations to provide support for the delivery of a range of community-based activities. The definition of a voluntary organisation is a body which is led by volunteers, is non-profit distributing, legally independent of the state and is dedicated to a public good (CoSLA/SCVO 1998).

Big Lottery Fund—An example of Partnership Working

The Big Lottery Fund (BLF), formed from the merger of the New Opportunities Fund and the Communities Fund, provides funding for a number of Health Improvement projects in Tayside. Six of these projects are being delivered by voluntary organisations, with NHS Tayside giving support as the grant holder. The total amount of funding for these voluntary-sector run projects is £521,922 over 3 years.

The BLF is currently consulting about its priorities for future funding. As yet there is no definitive guidance on what it will fund, what mechanisms will be used, or timescales. The priorities proposed are set out in a consultation document (available on www.biglotteryfund.org.uk). As soon as an announcement is made, NHS Tayside will endeavour to ensure that voluntary organisations (via CVSs), Community Planning Partners and other partner agencies are informed, so that we can work together to make best use of future funding opportunities.

For further information, please contact: Deborah Gray, Project Manager, Big Lottery Fund, NHS Tayside, Kings Cross, Dundee, or email: deborah.gray@thb.scot.nhs.uk

Are we working in partnership? — Some achievements

Whitehills Health and Community Care

The new Whitehills Health and Community Care Centre at Forfar was opened in mid-April 2005.



This is a joint venture between NHS Tayside, Angus Council and the Voluntary Sector. The Centre brings together all services which were previously provided at Forfar Infirmary, Whitehills Hospital and Ravenswood sites. The centre also has a website which can be accessed by logging on: www.whitehills.info

Tayside Branch of Pain Association Scotland

Tayside Branch of Pain Association Scotland has developed work in partnership with NHS staff. The Pain Clinic staff in PRI and Stracathro Hospital agreed that the service offered by the Association had benefits which could assist both the patients and health care professionals. Staff recruit patients to attend "Introduction to Pain Management" and staff can attend these training days to gauge the level of training being offered to their patients and the self-management approach promoted by the organisation. The Introduction Day is an excellent vehicle for enabling patients to move from the medical model into the community-based, self-management process and removes the fear of turning up to a group as an individual. Patient confidentiality is maintained as the pain clinic takes responsibility for recruiting and informing the patient of the events. This has led to a further two local self-management groups being established - one in Perth for people living in the P&K area and one in Arbroath for people in Angus. Patients can be referred by health or social work professionals to the regular ongoing programme of events in Tayside.

Community Planning - Action for Volunteers and The Voluntary Sector in Angus

An action plan has been drafted to support the voluntary sector and volunteers involvement in community planning in Angus.

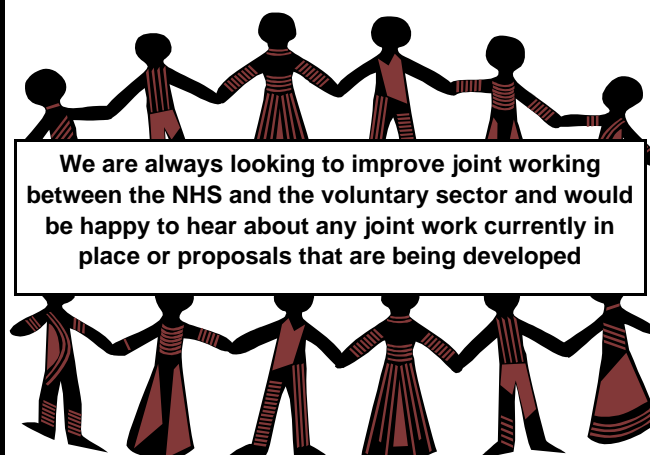
This was developed from the points discussed at a seminar hosted by the Angus Community Planning Partnership and supported by the Angus Association of Voluntary Organisations (AAVO) and the Volunteer Centre Angus (VCA), in October 2004.

Voluntary organisations and volunteers are now being urged to give their views on the draft by the consultation closing date of 31 July. Anyone who wishes to make a comment can do so online in the consultation section of Angus Council's website www.angus.gov.uk/bestvalue/consultation/researchcurrent.cfm or by calling ACCESS Line on 08452 777 778.

Alternatively, views can be made to Angus Association of Voluntary Organisations by calling (01241) 430349 or write to, 61 High Street, Arbroath, or the Angus Volunteer Centre at 10A Millgate Loan, Arbroath or phone (01241) 875525.

Extending services to local communities:

There are occasions when the voluntary sector delivers some of their services through working out of doctors' surgeries or from NHS premises which are close to their local communities. The use of the premises is provided as an "in kind" contribution to the work of local voluntary organisations.



The same but different—Promoting Equality and Diversity

The last few years have seen changes to the law to prevent discrimination. NHS Tayside wants to ensure that our services work to eliminate discrimination and promote equality of opportunity for everyone including

- women and men;
- black and minority ethnic people (including refugees, asylum seekers and Gypsy/Travellers);
- people of all ages;
- people with disabilities;
- lesbians, gay men, bisexuals; and transgender people; and
- people from different faiths and religious backgrounds.

The principles of equality and diversity need to underpin all our work and that of our partners. We want to do this not just because the law requires it of us, but also because it is the right thing to do. We all want to be treated as an individual with dignity and respect. To achieve this we must all play a part in changing the culture and attitude of the NHS to make sure that is *“fair for all, but personal to you”*.

Equality is about creating a fairer society where everyone can participate and has the opportunity to fulfil their potential. It is mostly backed by legislation designed to address unfair discrimination based on membership of a particular group.

Diversity is about the recognition and valuing of difference in its broadest sense. It is about creating a culture and practices that recognise, respect, value and harness difference for the benefit of the patients, carers, members of the public and members of staff.

You can get more information on what we are doing by contacting the Diversity Team on 01382 596979 email edwina.crummy@thb.scot.nhs.uk.

Community Health Partnerships (CHPs) and the Voluntary Sector

An advice note, developed by Voluntary Health Scotland, was sent out by the Scottish Executive in February 2005 and can be viewed at <http://www.show.scot.nhs.uk/sehd/chp/> and <http://www.vhscotland.org.uk>

The CHPs are fully committed to the principles contained in “A Compact for Health”. The voluntary sector will be a central partner in the development and delivery of CHP services and will be directly represented on each CHP Committee as a full member.

The CHPs recognise and value the key role played by the Voluntary Sector. It is hoped that by

working together the CHPs and their integral partners (including the Voluntary Sector) can improve the health of the population of Tayside and address the Health Inequalities.

The Dundee CHP is looking forward to developing its work further through the Local Partnership Compact. Joint working with Dundee Voluntary Action will enable the CHP to identify and support people from the voluntary sector who can represent the interests of the whole sector locally.

Each CHP will take a proactive role in jointly commissioning and funding voluntary services consistent with the Compact.

Volunteering

Voluntary work is "The commitment of time and energy for the benefit of society and the community, the environment, or individuals outside one's immediate family. It is undertaken freely and by choice, without concern for financial gain". (from Primary Care Division - Volunteering Policy)

All volunteer organisations are encouraged to participate in and benefit from the Year of the Volunteer 2005. It's a chance to increase engagement by providing opportunities for the public to volunteer, and to increase awareness of volunteering in general, and your own organisation specifically, by branding existing work under the Year of the Volunteer banner.

Angus

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We are continually striving to provide the best information.

If you would like more details about anything in this annual report or would like to tell us of the joint working currently being undertaken in your area, please tell Linda Taylor details below.

If you would like to receive this document in: Arabic, Chinese, Hindi, Urdu, large print, Braille or audio tape, please contact Linda Taylor at the address below

Thank you for taking the time to read this Update.



NHS TAYSIDE

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Useful Website Addresses

Angus—Amaze Directory - www.angus.gov.uk/amaze/home.cfm
Angus Libraries Community Organisation Database - <http://library.angus.gov.uk>.
Big Lottery Fund – www.biglotteryfund.org.uk
Perth & Kinross Directory 2004 - www.pkavs.org.uk
NHS Tayside - www.nhstayside.scot.nhs.uk - in the process of being updated
Volunteering - www.volunteerscotland.org.uk
Angus Association of Voluntary Organisations - www.aavo.org.uk
Dundee Voluntary Action - www.d-v-a.org.uk
Perth & Kinross Association of Voluntary Service - www.pkavs.org.uk